

## Teaching in the international classroom: 13 steps to avoid critical incidents:

- talk about expectations
- be aware of teacher responsibility
- establish rules
- comply with own rules for communication
- Listen! Don't just talk
- adapt flexibly (e.g. assessment formats)
- vary collaboration formats
- negotiate
- offer self-assessment options
- provide info / point to helpful info
- highlight the consequences of behaviour X
- De-culturalise the situation!
- Develop a sense of self-awareness & reflexivity!